Frequently Asked Questions

What does Momentum Systems do?

Momentum Systems develops and markets Windows Server-based, business-to-business automated file communications software. We also offer a suite of related services, including training, installation, consulting and software support.

Why should I choose Momentum Systems' software?

If you have a need to simplify, secure, automate and integrate your file communications with your existing applications and you need to lower costs, enhance customer service, and increase productivity, Momentum Systems' software can help no matter what the industry.

What companies use Momentum Systems' software?

Customers such as New York Life Insurance Co., American Express, Humana Healthcare, and Huntington Bank use the software to exchange a variety of files with customers and trading partners.

What secure communications does the Secure Network Gateway offer?

The Secure Network Gateway offers several methods of secure file communications: Secure Web Mailbox HTTPs, Secure File Transfer SSL/FTP, Secure File transfer SSH/FTP, PGP Encrypted File Communications and Encrypted File Communications using other available third-party products such as AS2.

How does Secure Network Gateway compare to the competition?

An alternative to its competitors Secure Network Gateway costs less to operate, is easier to use, requires no scripting or coding, provides a greater level of security and is fully automated. Secure Network Gateway allows you to manage the file transfer business process for the enterprise from a single server without writing scripts, agents API's or custom programming. Plus you can easily integrate third-party applications to execute directly within the Secure Network Gateway's automated workflow.

Where do Momentum Systems' products reside in relation to our firewall?

Momentum Systems' products can reside either in the DMZ or in the Trusted network. Typically the Secure Network Gateway secure communications components are placed in the DMZ with automated workflow manager in the Trusted environment.

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Is the software easy to administer?

Absolutely! The software has a Windows-based user interface that does not require the need to write additional agents, code or scripts – and new connections can be added in minutes. The software residing on a windows server at your location and can be easily administered from anywhere on your Intranet or through the Internet.

Do I need any special IP support or infrastructure to install Momentum Systems' products?

You will need a windows server and a system administrator who is knowledgeable about the windows server environment and your network.

Once I choose Momentum Systems' software, what is the lead-time until installation and training can take place?

Installation and training take place within 2 weeks. During the 2 weeks, our experienced team of account managers, installation engineers, and training and support staff are assisting you in the planning and preparation for you new software. In addition Momentum Systems offers consulting services to assist in the implementation and migration process.

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